

**We are a trusted partner for your company's liability insurance. We determine the scope of the policyholder's liability for damages and take care of communication with the party who has suffered the loss and with the liable party.**

### **In case of liability loss or damage**

Please have the following information available for claims processing:

- the date and time when the loss occurred
- the incident location
- a detailed description of the loss and of the reasons thereof
- the contact information of the party who has suffered the loss and of the party taking care of the claim
- to whom should any compensation be paid (account number)
- for vehicle claims, the registration number

### **LocalTapiola is there for you**

Report any loss or damage to us as soon as possible after it has occurred.

#### **Report a loss via email**

- [suurasiakkaidenoma@lahitapiola.fi](mailto:suurasiakkaidenoma@lahitapiola.fi)
- Please note that the email connection is not secure. You can send us a secure message at <https://secure.lahitapiola.fi>

#### **Call us**

- +358 09 453 4150 (weekdays 8am–4pm)

In case a loss or damage occurs outside our service hours, LocalTapiola's 24-hour on-call service is available in cases of fire and leak damage on +358 9 453 2080.

#### **Report a loss online at**

<https://www.lahitapiola.fi/yritys/hae-korvausta>

You can also submit a loss report in the corporate customers' online service.