

We are a trusted partner for your company's vehicle insurance. We acquire the necessary additional information and guide all parties involved in the claim.

With our outstanding partner network, you are guaranteed a no-fuss process to damage inspection, replacement car delivery and repair of your vehicle.

In case of damage to a motor vehicle

Primarily, the damage inspection of vehicles takes place at a repair shop of your choice. The repair shop sends all damage photos and the repair cost estimate to LocalTapiola and receives billing permission for the repair from our loss surveyor. Your company pays the deductible and any value-added tax directly to the repair shop.

You can fill out the accident report form in the online service or manually and scan it for emailing.

Once the claim has been processed, we will inform you of the decision and email you the instructions on how to proceed.

LocalTapiola is there for you

Report any loss or damage to us as soon as possible after it has occurred.

Report a loss via email

- suurasiakaskorvaus@lahitapiola.fi
- Please note that the email connection is not secure. You can send us a secure message at <https://secure.lahitapiola.fi>

Call us

- +358 9 453 4390 (weekdays 8am–4pm)

If travel is interrupted, LocalTapiola's Emergency Service is available 24 hours a day on +358 800 0 4531.

Report a loss online at

<https://www.lahitapiola.fi/yritys/hae-korvausta>

You can also submit a loss report in the corporate customers' online service.